



# Landmark Ridge Apartment Homes

6161 Edsall Road • Alexandria, VA 22304 • T: 703.370.2180 • F: 703.370.7243 • [landmarkridge.com](http://landmarkridge.com)

November 16, 2010

Dear Whom It May Concern:

I am writing this letter to recommend Aeroseal Contracting Corporation for the installation of windows and balcony sliding glass doors at Landmark Ridge Apartment Homes.

Aeroseal was awarded the contract to replace all of our apartment home windows and balcony sliding glass doors. We began our project in December 2009 and completed in February 2010, right before the snow storm. During the first month, we experienced a change in our Project Manager. However, the change went fairly smoothly between Aeroseal and my on-site team. Tim, the Project Manager, worked very closely with my Assistant Property Manager and Lead Service Technician to ensure that our residents were appropriately notified, satisfied with the work completed and that everything was cleaned up on a daily basis.

Our residents and my team were very satisfied with the installation process and now are enjoying our new windows. By working closely, we were able to anticipate any resident concerns and prevent mishaps from occurring. We were also able to keep to our schedule to ensure that our project completed on time. All concerns that have been brought to our attention have been immediately repaired and addressed by the Aeroseal team. We are extremely happy with their response to our concerns!

Our team highly recommends Aeroseal for any window or storefront installations. Their communication has always been great throughout and after our project. I hope that this letter assists in your decision making.

Sincerely,

Stacey Jan  
Property Manager



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